

# WasteCare

## Quality Policy

### Aim

The aim of this Quality Policy is to affirm WasteCare's commitment to maintain a high standard of quality in the way we work, the services we deliver, our relationships with staff and stakeholders and ensure continuous improvement.

### Policy

WasteCare's policy is to maintain an effective and efficient quality process planned and developed in conjunction with all management and staff functions and stakeholders, outlined in a series of policies and procedures (including external contracts, regulations and codes of practice) which are designed to eliminate deficiencies and inaccuracies and to ensure high quality standards.

The assurance of quality is fundamental for all work undertaken by WasteCare and should be implemented by all staff in their work.

To that effect WasteCare shall:

Maintain consistency in work method throughout in accordance with set policies, procedures, regulations and codes of practice and without significant deviation.

Ensure that all policies, procedures and relevant regulations are implemented and systematically reviewed to reflect WasteCare's values.

Regularly monitor and measure the quality of its work methods, outputs and outcomes with a view to ensuring high quality standards, best value and continuous improvement.

### Responsibilities

WasteCare's Chairman has overall responsibility for quality assurance and will be supported in this role by the Company Directors and Senior Management Team.

WasteCare's Management including directors and Site / Department Managers shall be responsible for affirming commitment to quality and the delivery of continuous improvement to their work and practices.

All line Managers will work closely with their staff to develop effective quality control procedures in order to achieve high quality standards

### Commitment and Ownership

This quality assurance policy requires commitment and ownership from all WasteCare staff.

Quality objectives are established annually and reviewed at management review meetings.

Peter Hunt

20<sup>th</sup> January 2020



Chairman